

CUSTOMER SATISFACTION SURVEY



Thank you for your interest in Z Microsystems Rugged Solutions!

We are continually striving to improve so that we may provide the highest quality experience and support for our ruggedized deployable products and systems. In order to better serve you in the future, we would greatly appreciate feedback on your recent Z Microsystems experience.

CUSTOMER INFORMATION

Name: _____

Company: _____

E-mail: _____

Telephone: _____

PRODUCTS

- | | |
|--------------------------------------|-------------------------------------|
| <input type="checkbox"/> Orion UDP | <input type="checkbox"/> MPU-COMx |
| <input type="checkbox"/> IDS Series | <input type="checkbox"/> ZX Servers |
| <input type="checkbox"/> Vega Series | <input type="checkbox"/> TranzStor |
| <input type="checkbox"/> ZView | <input type="checkbox"/> ZVIDEO |
| <input type="checkbox"/> Other | |

OVERALL EXPERIENCE

How would you rate your overall experience?

(5-Legendary to 1-Unsatisfactory)

5 4 3 2 1

What could we do better? Comments:

QUESTIONS

Who was your main point of contact at Z Microsystems?

Was our support staff friendly and responsive?

YES NO

Comments: _____

Did the product meet and/or exceed your expectations?

YES NO

If not, why? _____

Was the product easy to install and use?

YES NO

If not, why? _____

Was our delivery commitment met?

YES NO

Comments: _____

Did you receive adequate support and/or product information?

YES NO

Comments: _____
