

Product Change Notice (PCN)

PCN Number: 26-00148-W

Date: 7/3/2025

Subject: EOL of Life ZX Server

Model(s) Affected: ZX24AC-X13SEW-787

Component Affected: N/A

Dear Valued Customer,

This notice serves to inform you that the PN: ZX24AC-X13SEW-787 is being discontinued by the manufacturer and will no longer be available for future production. ZMicro is actively evaluating alternative components to maintain compatibility with products affected above. Initial recommendations include:

Purchase PN: ZX22AC-X13SEW-787

We recommend you consider one of the following actions:

Recommended Actions

1. Upgrade to the Suggested Replacement

- To ensure continued compatibility and access to advanced features, we recommend transitioning to the ZX22AC-X13SEW-787 as the replacement for the ZX24AC-X13SEW-787. Contact our sales team to update your ZX Server model specifications and incorporate the ZX22AC-X13SEW-787 into your systems. Our engineering team can support customers in testing these alternatives to ensure minimal disruption.

Next Steps

Please contact your account representative or our sales department to discuss your preferred course of action.

Thank you for your attention to this matter. We are committed to supporting your business needs and ensuring a smooth transition.

Key Dates

- End of Life: 7/3/2025
- Last Time Buy: 7/3/2025

Warranty Statement

ZMicro will fulfill warranty replacement requests in accordance with existing coverage, contingent on inventory availability. Last time buy orders resulting from this notification include their standard warranty, contingent on inventory availability.

In instances where unforeseen circumstances hinder our ability to follow the standard notification or service process, warranty claims will be processed on a first-come, first-served basis. ZMicro remains dedicated to delivering consistent and fair service throughout the warranty lifecycle.

If a direct replacement is not available, a functionally equivalent item may be substituted, or a prorated credit may be issued at ZMicro's discretion.