

Product Change Notice (PCN)

PCN Number: 26-00129-W

Date: 3/28/2025

Subject: 18.5" and 21.5" Orion Displays

Model(s) Affected:

Orion 18.5"	Orion 21.5"
UDP18TS-Y2DDMC-000	UDP21AR-H2DDDC-000
UDP18EM-U2DC-576	UDP21TS-H2DC-605
UDP18TE-U2MC-581	

Component Affected: ZMicro Gen3 Video Controller

Dear Valued Customer,

This notice serves to inform you that 18.5" and 21.5" Orion Displays utilizing ZMicro Gen3 Video Controllers are being discontinued by the ZMicro and will no longer be available for future production. ZMicro is actively evaluating alternative components to maintain compatibility with products affected above. Initial recommendations include:

Consult with your ZMicro sales representative for alternates

We recommend you consider one of the following actions:

Recommended Actions

1. Do Nothing

- Effective immediately, any 18.5" and 21.5" Orion Displays currently incorporating the ZMicro Gen3 Video Controller will be rendered obsolete. Future upgrades or support may not be available for these models.

2. Initiate a Last-Time Buy

- If you wish to continue building 18.5" and 21.5" Orion Displays with ZMicro's ZMicro Gen3 Video Controller, we encourage you to initiate a last-time buy while supplies last. Please contact your sales representative as soon as possible to secure remaining inventory.

3. Upgrade to the Suggested Replacement

- To ensure continued compatibility and access to advanced features, we recommend contacting our sales team to refresh your 18.5" and 21.5" Orion Displays. Our engineering team can support customers in testing these alternatives to ensure minimal disruption.

Next Steps

Please contact your account representative or our sales department to discuss your preferred course of action.

Thank you for your attention to this matter. We are committed to supporting your business needs and ensuring a smooth transition.

Key Dates

- Last Time Buy: **5/27/2025**
- End of Life: **3/28/2025** *

* End of Life only applies to model(s) affected above that are not actively transitioned to suggested alternatives.