



Z Microsystems Inc.
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28th July 2014

Notice for End of Life: Z Microsystems' Display

Model(s):

- IDS24AR-W2DDAC-000 (CCFL Version)
- IDS24TR-W2DDAC-000 (CCFL Version)
- IDS24AR-W2DDAC-014
- IDS24AR-W2DDAC-0014 (Customer Specific PN)
- ZGCS-DH24T
- SCD00800-4 (Customer Specific PN)

Dear Valued Customer,

Please accept this letter as an official notification regarding the discontinuation of the listed Z Microsystems' 24" CCFL displays.

The above products have been discontinued for the following reasons:

- Discontinuance of COTS required component(s)/ End of Life from Manufacturer: SAMSUNG 24" CCFL LCD (PN LTM240CS09) and Zippy Inverter (PN D000069602)

Please observe the following dates:

- Notification date: **07/08/2014**
- End of life: **07/08/2014**

The recommended replacement for this item is the:

- Alternate options available: IDS and GCS Displays: LED Version

Please consult your Z Microsystems' Sales Representative for additional details, warranty provisions or alternate products to transition to.

End of Life Warranty Statement

The above listed Z Microsystems Part number has reached End of Life as of July 2014 due to the obsolescence of the above listed COTS components. All shipments of this product have been permanently discontinued following the End of Life date.

After the End of Life date, Z Microsystems will honor product replacement requests covered by their existing warranty as long as inventories last. At any point in time, warranty requests may be processed as a prorated credit to the customer or an equivalent item may be substituted. In cases where Z Micro is unable to inform or follow the sequence of dates from Notification through End of Service due to unavoidable circumstances, customer requests will be processed based on first come first serve basis.

Customers should continue to contact Z Microsystems technical support team at customer.service@zmicro.com or call 858.831.7040 to report defective products and to receive a Return Materials Authorization or on-site service. All other terms and conditions of Z Microsystems' warranty remain unchanged.