

06/14/2023

Notice for End of Life: ZMicro ZX Series Servers that use Intel S2600STB or S2600STBR

Model(s):

PN: ZX1	PN: ZX2	PN: ZX3	PN: MISC
ZX13AC-S2600B-020	ZX26AC-S2600B-020	ZX32AC-S2600B-020	10CD0189-5
ZX13AC-S2600B-021	ZX26AC-S2600B-728	ZX38DC-S2600B-653	10CD0189-7
ZX13AC-S2600B-022	ZX26AC-S2600B-732	ZX38AC-S2600B-655	18CD0128-1
ZX13DC-S2600B-101	ZX26AC-S2600B-736	ZX32DC-S2600B-691	18CD0128-2
ZX13DC-S2600B-652	ZX24AC-S2600B-747	ZX38AC-S2600B-723	19CD0012-1
ZX13DC-S2600B-665	ZX26AC-S2600B-768	ZX36DC-S2600B-724	
ZX12DC-S2600B-698	ZX26AC-S2600B-771	ZX36AC-S2600B-727	
ZX13AC-S2600B-746		ZX3CAC-S2600B-729	
ZX13AC-S2600B-772		ZX3CAC-S2600B-766	
		ZX3CAC-S2600B-776	
		ZX3CAC-S2600B-020	

Dear Valued Customer,

Please accept this letter as an official notification regarding the discontinuation of the **ZMicro ZX Series Servers that use Intel S2600STB or S2600STBR** referenced above.

These products are being discontinued for the following reasons:

- Component obsolescence & product model phase out.

Please observe the following dates:

- Notification Date: **06/14/2023**
- Last time Buy: **08/15/2023**
- End of life: **11/15/2023**
- End of Service date: **5/15/2024**
- Note regarding End of Service date: During the six-month period between the EOL and EOS date there is a possibility that parts required for repair may not be available from our suppliers. The unit can be returned to ZMicro, Inc. Customer Service under RMA for an evaluation to determine the repairability of EOL products. Please consult with the ZMicro, Inc. Customer support team for more details.

The recommended replacement for this item is the:

- **Alternate ZMicro ZX Series Servers.**

Please consult your ZMicro Sales Representative for additional details, warranty provisions or alternate products to transition to.

End of Life Warranty Statement

The **ZMicro ZX Series Servers that use Intel S2600STB or S2600STBR** referenced above will be reaching end of life as of 12/30/2023. All shipments of this product will be permanently discontinued following the EOL date.

After 12/30/2023 ZMicro will honor product replacement requests covered by their existing warranty as long as inventories last. At any point in time, warranty requests may be processed as a prorated credit to the customer, or an equivalent item may be substituted. In cases where ZMicro is unable to inform or follow the sequence of dates from Notification through

End of Service due to unavoidable circumstances, customer requests will be processed based on first come first serve basis.

Customers should continue to contact ZMicro technical support to report defective products and to receive a Return Materials Authorization or on-site service. All other terms and conditions of ZMicro's warranty remain unchanged.