

06/29/2022

Notice for End of Life: ZMicro Rugged Servers

Model(s):

ZX3
ZX32AC-X10SRA-000

Dear Valued Customer,

Please accept this letter as an official notification regarding the discontinuation of the **ZMicro Rugged Server** models referenced above.

This product is being discontinued for the following reasons:

- Motherboard obsolescence by manufacturer.

Please observe the following dates:

- Notification Date: **06/29/2022**
- Last time Buy: **09/30/2022**. **Please contact your ZMicro Sales Representative to transition to a newer ZMicro Rugged Server product. Purchases will be subject to availability of obsolete motherboards.**
- End of life: **12/30/2022**
- End of Service date: **3/31/2023**

The recommended replacement for this item is the:

- ***Alternate ZMicro Rugged Server w/ current generation motherboard.***

Please consult your ZMicro, Inc. Sales Representative for additional details, warranty provisions or alternate products to transition to.

End of Life Warranty Statement

The **ZMicro Rugged Server models referenced above** will be reaching end of life as of 09/30/2022. All shipments of this product will be permanently discontinued following the EOL date.

After 12/30/2022 ZMicro, Inc. will honor product replacement requests covered by their existing warranty as long as inventories last. At any point in time, warranty requests may be processed as a prorated credit to the customer, or an equivalent item may be substituted. In cases where ZMicro is unable to inform or follow the sequence of dates from Notification through End of Service due to unavoidable circumstances, customer requests will be processed based on first come first serve basis.

Customers should continue to contact ZMicro, Inc. technical support to report defective products and to receive a Return Materials Authorization or on-site service. All other terms and conditions of ZMicro, Inc. warranty remain unchanged.