

02/28/2020

Notice for End of Life: ZMicro GCS/IDS Displays

Model(s):

17"	21.3"	24"
ZGCS-DH17T3*	SCD00800-5*	SCD00800-4*
IDS17AR-S2DDAC-000	ZGCS-DH21T4*	ZGCS-DH24T4*
IDS17AR-S2DDAC-004	ZGCS-DH21T3	ZGCS-DH24T3
IDS17TR-S2AC-001	ZGCS-DH21T	ZGCS-DH24T2
IDS17TR-S2DDAC-000	ZGCS-DH21	ZGCS-DH24
	ZGCS-DH21-C1GD	ZGCS-DH24-C1GD
	IDS21AR-U2AC-004*	IDS24AR-W2AC-005*
	IDS21TR-U2AC-004*	IDS24TR-W2AC-005*
	IDS21AR-U2AC-002*	IDS24AR-W2AC-004
	IDS21TR-U2AC-002*	IDS24AR-W2AC-002
	IDS21AR-U2DC-502	IDS24TR-W2AC-002
	IDS21EM-U2DC-502	IDS24AR-W2AC-518*
	IDS21AR-U2DDAC-000	IDS24AR-W2AC-517
	IDS21TR-U2DDAC-000	IDS24EM-W2AC-517
		IDS24AR-W2DDAC-514
		IDS24TR-W2DC-522*
		IDS24AR-W2AC-515

Dear Valued Customer,

Please accept this letter as an official notification regarding the discontinuation of **ZMicro IDS/GCS Displays** referenced above.

These products are being discontinued for the following reasons:

- Discontinuance of COTs LCD required for manufacturing.

Please observe the following dates:

- Notification Date: **02/28/2020**
- Last time Buy: **06/15/2020**. Please contact your ZMicro Sales Representative to transition to a newer ZMicro Display product. ** Last Time Buy Opportunity applies only to models designated with (*) in the table.*
- End of life: **12/31/2020**
- End of Service date: **06/30/2021**

The recommended replacement for this item is the:

- **Alternate ZMicro Display Product.**

Please consult your ZMicro Sales Representative for additional details, warranty provisions or alternate products to transition to.

End of Life Warranty Statement

The **ZMicro Displays** referenced above will be reaching end of life as of 12/31/2020. All shipments of this product will be permanently discontinued following the EOL date.

After 06/30/2021 ZMicro will honor product replacement requests covered by their existing warranty as long as inventories last. At any point in time, warranty requests may be processed as a prorated credit to the customer or an equivalent item may be substituted. In cases where ZMicro is unable to inform or follow the sequence of dates from Notification through End of Service due to unavoidable circumstances, customer requests will be processed based on first come first serve basis.

Customers should continue to contact ZMicro technical support to report defective products and to receive a Return Materials Authorization or on-site service. All other terms and conditions of ZMicro's warranty remain unchanged.