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July 12, 2010

# Notice for End of Life: Z Microsystems Integrated Display Station

### Model(s):

- IS21D0-R00D-M0290

Dear Valued Customer,

Please accept this letter as official notification regarding the discontinuation of the Z Microsystems *Integrated Display Station*.

# This product is being discontinued for the following reasons:

· End Of Life components

### The recommended replacement for this item is/are the:

Z Microsystems ZX1, ZX2, ZX3 Servers with alternate motherboards as well as our IDS & UDP Displays. Please
consult your Z Microsystems Sales Representative for additional details.

### Last Time Buy (LTB) offer for the Z Microsystems above listed Integrated Display Station

- LTB will be accepted until July 31, 2010
- End of support for the Integrated Display Station will be December 31, 2010
- Z Microsystems will make all reasonable efforts to meet LTB demands
- If the product is in short supply, Z Microsystems may allocate the available product among its customers, as Z Microsystems considers equitable
- Lead times for LTB products are based on material availability
- Special warranties may apply to products purchased as LTB orders
- Z Microsystems may honor warranty returns for discontinued products by providing a credit or substitute with an
  equivalent product after December 31, 2010

Please call 858-831-7000 for details on the LTB offer, warranty provisions or the product transition process.

#### **End of Life Warranty Statement**

The Z Microsystems *Integrated Display Station* will reach its end of life on September 30, 2010; at which point shipments of this product will be permanently discontinued.

After September 30, 2010 Z Microsystems will honor product replacement requests covered by their existing warranty as long as inventories last. At any point in time, warranty requests may be processed as a prorated credit to the customer or an equivalent item may be substituted.

Customers should continue to contact Z Microsystems technical support to report defective product and to receive a Return Materials Authorization or on-site service. All other terms and conditions of Z Microsystems' warranty remain unchanged.

