December 19th, 2013,

Notice for End of Life: Z Microsystems TranzPak 2 USB Dock

Model(s):
TP2-2XE-S2

Dear Valued Customer,

Please accept this letter as an official notification regarding the discontinuation of the Z Microsystems specified TranzPak 2 USB Dock.

This product is being discontinued for the following reasons:
- TranzPak docking bay will be transitioning from SAT3 versions which run at 3GB/s speeds to SAT6 version which runs at 6GB/s speeds.

Please observe the following dates:
- Notification Date: 12/19/2013
- Last time Buy: 03/30/2014
- End of life: 03/30/2014
- End of Service date: 06/30/2014

The recommended replacement for this item is:
TP2-2XE-S3

Please consult your Z Microsystems Sales Representative for additional details, warranty provisions or alternate products to transition to.

End of Life Warranty Statement
The Z Microsystems TP2-2XE-S2 will be reaching end of life as of 03/30/2014. All shipments of this product will be permanently discontinued following the EOL date.

After 03/30/2014, Z Microsystems will honor product replacement requests covered by their existing warranty as long as inventories last. At any point in time, warranty requests may be processed as a prorated credit to the customer or an equivalent item may be substituted. In cases where Z Micro is unable to inform or follow the sequence of dates from Notification through End of Service due to unavoidable circumstances, customer requests will be processed based on first come first serve basis.

Customers should continue to contact Z Microsystems technical support to report defective products and to receive a Return Materials Authorization or on-site service. All other terms and conditions of Z Microsystems’ warranty remain unchanged.