

CUSTOMER SATISFACTION SURVEY



Thank you for your interest in Z Microsystems Rugged Solutions!

We are continually striving to improve so that we may provide the highest quality experience and support for our ruggedized deployable products and systems. In order to better serve you in the future, we would greatly appreciate feedback on your recent Z Microsystems experience.

CUSTOMER INFORMATION

Name:

Company:

E-mail:

Telephone:

PRODUCTS

Orion UDP	MPU-COMx
IDS Series	ZX Servers
Vega Series	TranzStor
ZView	ZViDEO
Other	

OVERALL EXPERIENCE

How would you rate your overall experience?

(5-Legendary to 1-Unsatisfactory)

5 4 3 2 1

What could we do better? Comments:

QUESTIONS

Who was your main point of contact at Z Microsystems?

Was our support staff friendly and responsive?

YES NO

Comments:

Did the product meet and/or exceed your expectations?

YES NO

If not, why?

Was the product easy to install and use?

YES NO

If not, why?

Was our delivery commitment met?

YES NO

Comments:

Did you receive adequate support and/or product information?

YES NO

Comments:

SUBMIT

CLEAR FORM